

How to Sign-Up on Our Website www.BhamSmile.com

With our website you can:

- Check appointment dates and times
- Check account balances, charges and past payments
- Pay your treatment fees online via credit or debit card
- Receive e-mail appointment reminders and practice updates
- Receive text message appointment reminders

Steps to Sign-Up:

1. You will receive an E-mail that contains your temporary User ID and Password. You will need this information e-mail before you proceed.
2. Log onto www.BhamSmile.com
3. Click on **Patient Login** at the top of the Home Page.
4. You will enter the User ID & Password that was sent to your E-mail account at the **Patient Login Screen**.
5. Once you enter your Temporary User ID & password, click **Submit**.
6. A screen that says “We’ve changed the way you login” will appear.
7. Your new User ID has to be your email address that is linked to your account.
8. Create your new **password**, it has to be 6 to 20 characters long & must contain a combination of 3 of the following:
 - An uppercase letter
 - A lowercase letter
 - A number
 - A special character (e.g. @, #, \$)

Your password **cannot** contain any words that are part of your new User ID.

Account is Activated

How to receive Text Message Appointment Reminders:

1. Log in to our website using your username and password.
2. Click the SmartText Automated Text Messaging Button on the Home page.*
3. Follow the instructions to sign up for appointment reminder text messages. You will receive 2 reminder texts for each appointment, one will be at 24 hours before your appointment, the second will be at 1 hour before your appointment.

**Standard text messaging rates apply. Our office cannot sign you up for this service and are not responsible for charges incurred by using this service.*